



Welcome

Storm Water Awareness Week!!

**Pitfalls and Tips in Developing
Effective Industrial, Commercial,
and Institutional Stormwater
Pollution Prevention Programs**

Graham Tait, CPESC, CPSWQ, CESSWI

September 25, 2024



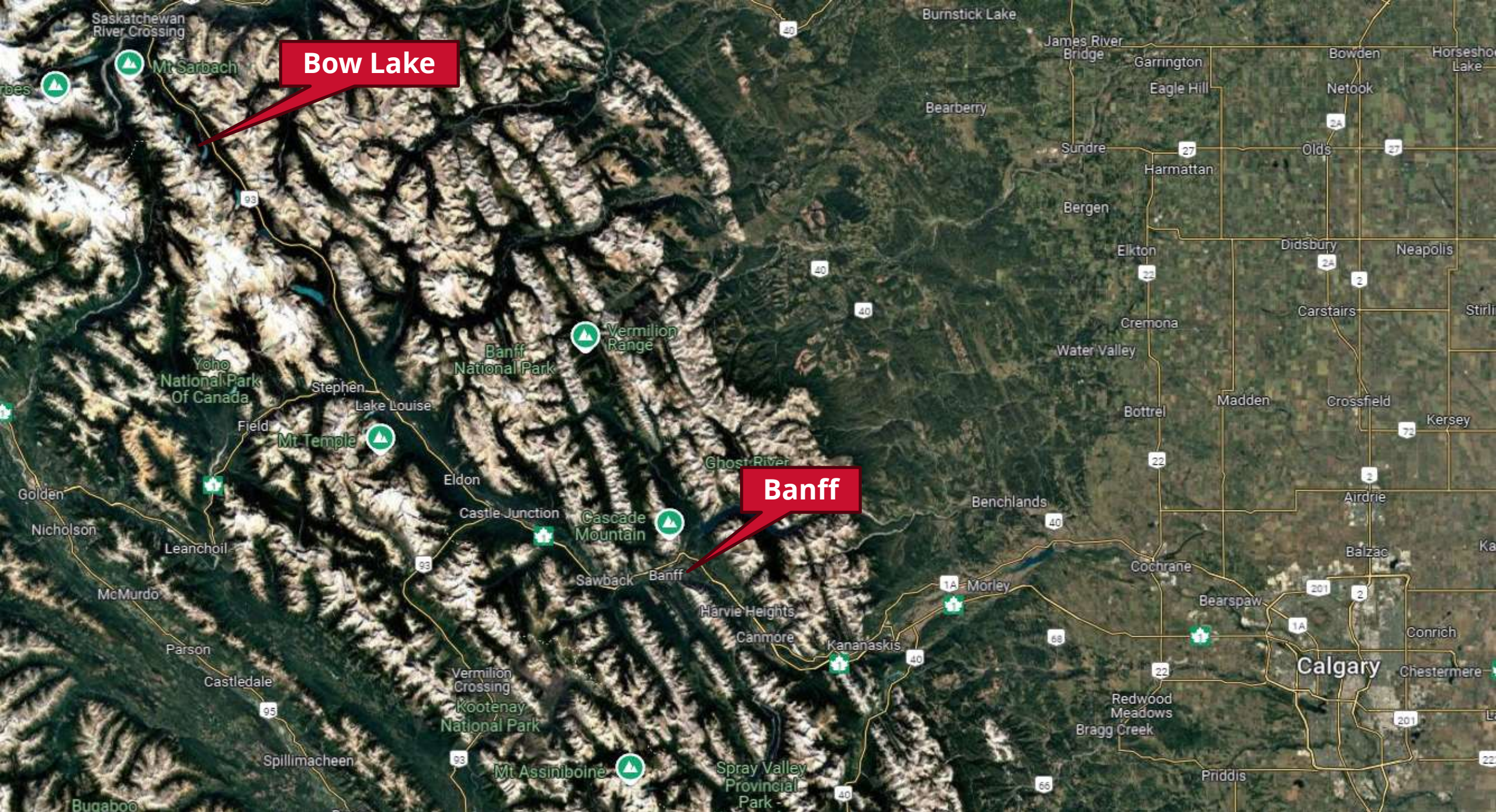
[What is Land Acknowledgement?](#)

Source: The Calgary Foundation



The City of Calgary, located in the heart of Southern Alberta, both acknowledges and pays tribute to the traditional territories of the peoples of Treaty 7, which include the Blackfoot Confederacy (comprised of the Siksika, the Piikani, and the Kainai First Nations), the Tsuut'ina First Nation, and the Stoney Nakoda (including Chiniki, Bearspaw, and Goodstoney First Nations). The City of Calgary is also home to the Métis Nation of Alberta (Districts 5 and 6).

Calgary is situated on land where the Bow River meets the Elbow River, a site traditionally known in the Blackfoot language as Moh'kins'tsis. On this land and in this place, we strive to work together, walk together, and grow together in a good way.



Bow Lake

Banff



Objectives

1. Why Stormwater Pollution Prevention? Calgary Context
2. The Case for Proactive Facility Inspections & Assessments
3. Innovation: Integrating Geospatial Tools into ICI Workflow
4. ICI Inspection Example
5. Summary
6. Workshop Q&A



Our webpage: <https://calgary.ca/stmpp>



210 AV SE

B158

stormwater

wastewater

Stormwater outfall

Drinking water

Advancing Canadian Wastewater Assets (University of Calgary / City of Calgary)

210 AV SE

BOW RIVER

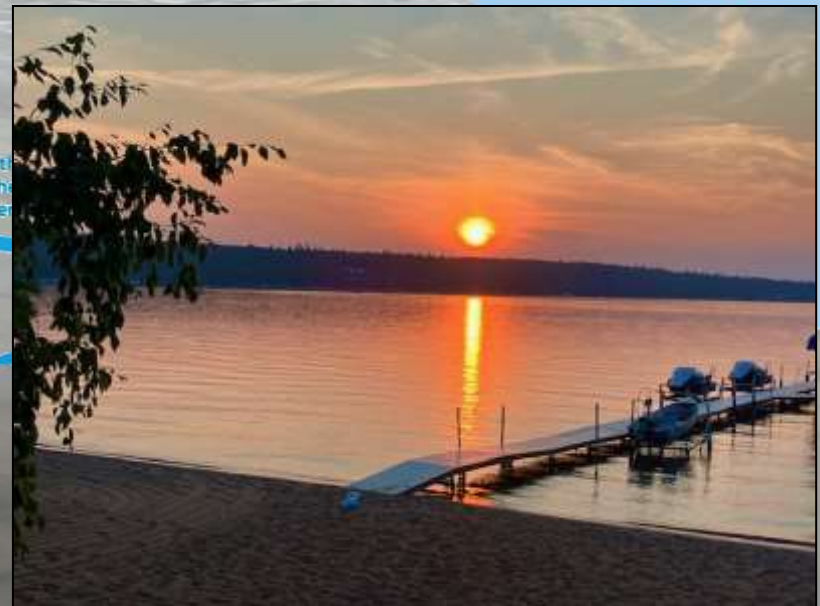
- Storm Water Awareness!!
- The City “doing the right thing”.
- The City “seen to be doing the right thing”.

(Reference: Hoggan, J. (2009). *Do the Right Thing: PR Tips for a Skeptical Public*. Capital Books. www.hoggan.com/our-strategy)

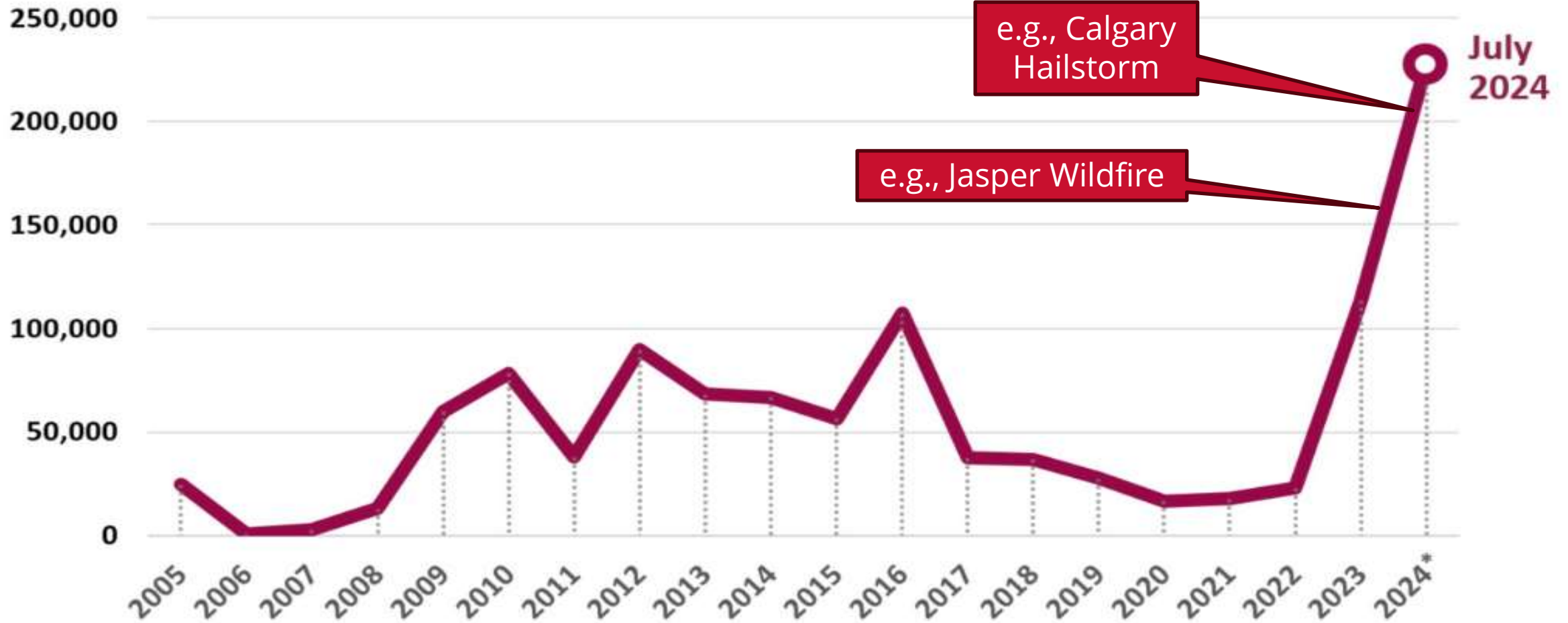
Why Stormwater Pollution Prevention? Calgary and Watershed Context

City of Calgary – Water Utility Stormwater Pollution Prevention

- Erosion & Sediment Control
 - Approvals
 - Compliance Inspections
- Drainage Permits
- **Industrial, Commercial, Institutional (ICI)**
- Drainage Control



Claims Counts July and August



- Some aspects of climate change in the Calgary Region are increasing stormwater pollution risk.
- We need to include climate adaptation and resiliency into our SWPPP strategies and programs.

Climate Change Implications Rainfall Duration Example

Year (m)	100-year (mm)	200-year (mm)	500-year (mm)	1000-year (mm)		
1997 ¹	13.7	19.4	35.1	46.0	52.0	57.0
2020 ²	14.6	21.8	41.6	46.0	51.9	56.3
2050s ²	18.7	27.9	53.2	58.9	66.4	72.0
2080s ²	22.2	33.2	63.2	69.9	78.8	85.5

¹ City of Calgary (2011). *Stormwater Management and Design Manual*

² GHD (2020). *Climate Data for Hydrologic and Hydraulic Analysis, Technical Memorandum #3: IDF Curves*

Slide courtesy of Bert van Duin, City of Calgary, Water Resources



- Stormwater Quality Standards (vs. Guidelines).
- Source control approach (proactive) in addition to “end of pipe” (reactive).

▲ For Water Act approvals, amendments and Code of Practice notifications issued by the Alberta Energy Regulator during or after 2018, please refer to the following link [OneStop Application Query Tool \(aer.ca\)](#).

Search Criteria

Authorization / Approval Number
 - -
 - or -
 Authorization / Approval Holder or Company

 - or -
 Water Body Source

 Tributary

 - or -
 Legal Land Description
 Legal Subdivision:
 Quarter Section:
 Section: - or -
 Township:
 Range:
 Meridian:

Area Parcel

Plan:
 Block:
 Lot:

Act / Document Types

Select an Act:
 Water Act
 EPEA
 - or -
 Select Doc. Type

Show Inactive Authorizations



TABLE 4.2-A INDUSTRIAL RUNOFF CONTROL SYSTEM LIMITS

PARAMETER	LIMITS
96-Hour Acute Lethality Test Using Rainbow Trout (<i>Oncorhynchus mykiss</i>)	100% survival in 100% industrial runoff sample
pH	≥ 6.0 and ≤ 8.5 pH units
Chemical Oxygen Demand	≤ 50 mg/L
5-Day Biochemical Oxygen Demand	≤ 10 mg/L
Total Suspended Solids	≤ 20 mg/L
Chloride	< 120 mg/L
Ammonia-Nitrogen	≤ 1 mg/L
Total Nitrogen as N	≤ 2 mg/L
Total Phosphorus as P	≤ 0.5 mg/L
Oil and Grease	5 mg/L and no visible film or sheen
Floating Solids	Must not be visible
Visible Foam	Must not be visible



Alberta - Environmental Authorization Viewer

AB Environmental Protection & Enhancement Act

EPEA Approval - Industrial Runoff Control (example)

Joint Inspection



- The City doing the right thing.
- The City is seen to be doing the right thing.
- We take an 'education first' approach and, when needed have an escalating enforcement strategy.



CD2023-0735
Attachment 2



2023 Stormwater Management Strategy

ISC: UNRESTRICTED

[Calgary's Stormwater Management Strategy](#)

BYLAW NUMBER 37M2005

BEING A BYLAW OF THE CITY OF CALGARY TO REGULATE STORM SEWERS AND STORMWATER IN THE CITY OF CALGARY

(Amended by 15M2006, 57M2009, 50M2011, 13M2012, 14M2012, 7M2015, 47M2016, 58M2018, 41M2019, 43M2020, 41M2021, 72M2021, 35M2022, 51M2022, 32M2023, 45M2023)

WHEREAS the Municipal Government Act (R.S.A. 2000, c. M-26) authorizes a municipality to pass Bylaws for municipal purposes respecting public utilities and services provided by the municipality;

AND WHEREAS the Municipal Government Act authorizes a municipality to pass Bylaws for municipal purposes respecting the safety, health and welfare of people and the protection of people and property;

AND WHEREAS the Municipal Government Act authorizes a municipality to pass Bylaws for municipal purposes respecting people, activities and things in, on or near a public place or place that is often open to the public;

AND WHEREAS the Municipal Government Act authorizes a municipality to pass Bylaws for municipal purposes respecting nuisances;

AND WHEREAS the Municipal Government Act authorizes a municipality to pass Bylaws for municipal purposes respecting systems of licenses, permits or approvals;

AND WHEREAS the Municipal Government Act authorizes a municipality to pass Bylaws for municipal purposes respecting the enforcement of bylaws including providing for inspections to determine if bylaws are being complied with;

AND WHEREAS regulating storm sewers and stormwater within the City of Calgary is desirable; (41M2021, 2021 May 10)

AND WHEREAS it is deemed expedient to update and consolidate the bylaws which control and regulate storm sewers and stormwater in The City of Calgary; (41M2021, 2021 May 10)

NOW THEREFORE THE COUNCIL OF THE CITY OF CALGARY ENACTS AS FOLLOWS:

[Calgary Stormwater Bylaw 37M2005](#)

Corporate Level & Integrated Water Utility Staff



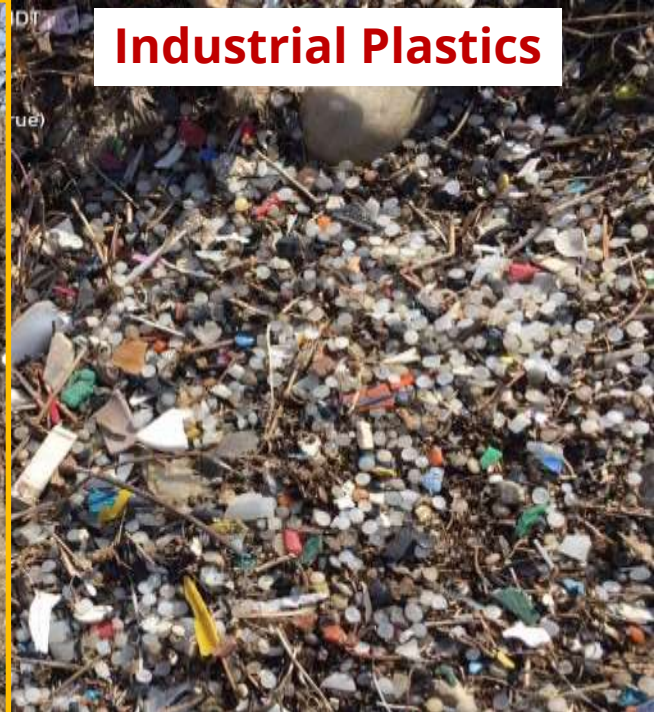
Water Utility

- These are highly visible examples of stormwater pollution.
- Even then, some of them could be missed.
- This further highlights the importance of storm water awareness, and proactive inspection (including wet weather inspection and sampling) and SWPPP best practices.

Metal Plating Spill



Industrial Plastics



- Plastic resin and pellet spills received significant media attention.
- Plastics manufacturers joined 'Operation Clean Sweep'.
- City partnered with Alberta Plastics Recycling Association (APRA).
- Calgary recently collaborated with an Australian non-profit and large City on this topic.
- Calgary also participates in the University of Toronto's 'Trash Team'.



2023

Improved spill control and site perimeter containment



Industrial Plastics



Spillage of resins and pellets common at loading/unloading



Innovation: Proactive Facility Inspections & Assessments

Industrial, Commercial, and Institutional (ICI) Stormwater Pollution Prevention



- The best SWPPP practices are sometimes the most common sense, cost-effective, and can often be cost-saving!

- The U.S. EPA content on ICI-SWPPP has been really invaluable in the development of City of Calgary content!
- Kudos to all of you in delivering Storm Water Awareness to diverse audiences!

Maintain a clean and orderly facility by keeping exposed areas free of waste, garbage and floatable debris.

3. Manage runoff
Manage runoff by reducing the volume and rate at which it leaves your facility and preventing stormwater from coming into contact with pollutants on your site.

4. Erosion and sediment control
Prevent erosion and sedimentation by:

- installing stormwater collection areas to capture any contaminated runoff.
- covering exposed soils (including stockpiles) with an appropriate erosion control.

5. Prevent and prepare for spills
Prevent spills by mapping your site to identify those areas where spills might occur and implementing primary and secondary containment measures.
Prepare for spills by ensuring appropriate spill kit(s) are on site and easily accessible.

6. Inspection and maintenance
Prevent stormwater pollution by performing regular inspections, testing and preventative maintenance of equipment and following best management practices.

For more information visit calgary.ca/stmpp



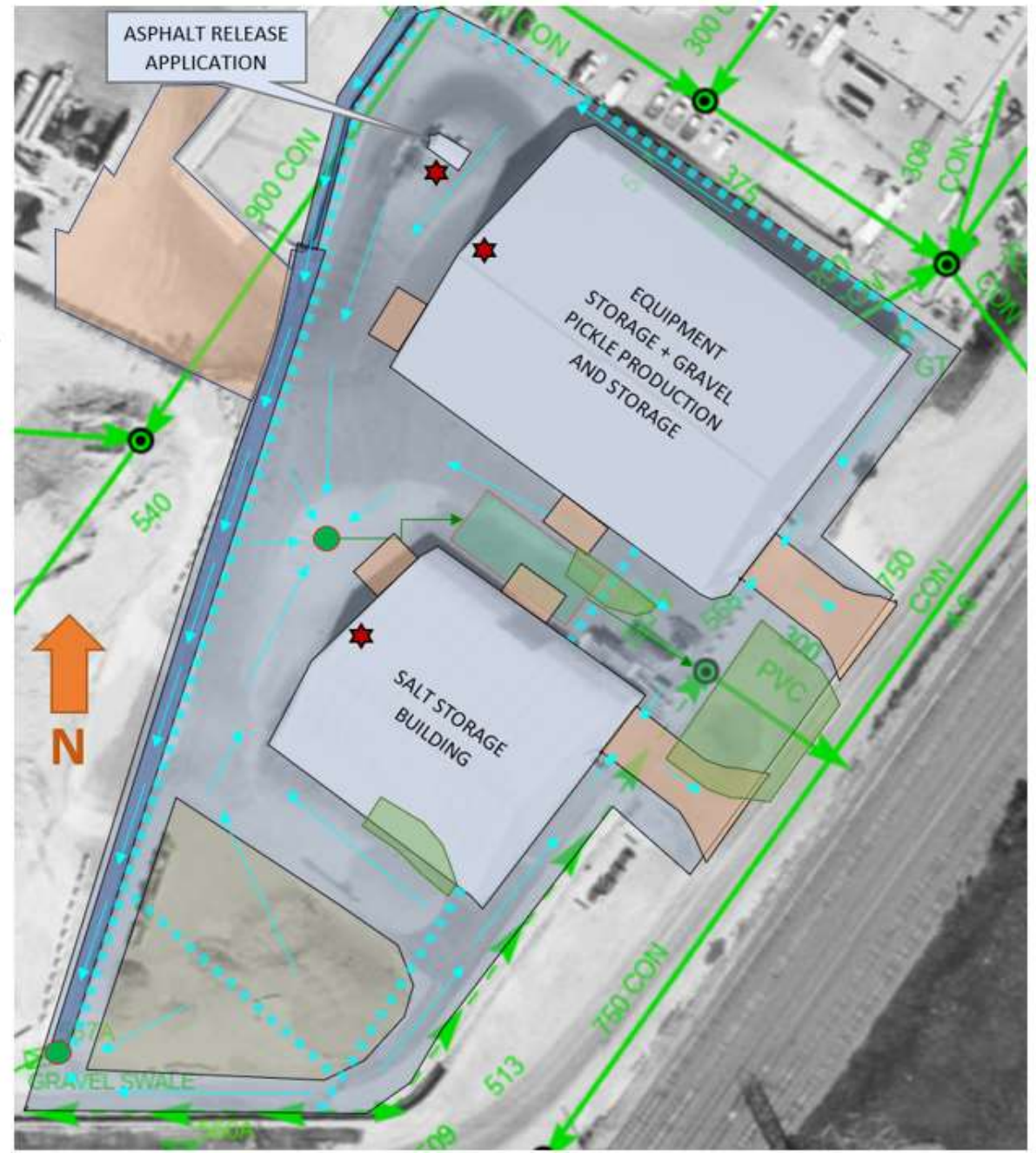
- We've developed a 'Mapping your Site' tool to assist customers as part of their facility SWPPP development.
- Thanks to Jonah and the WGR Southwest SWPPP Team for this video – still one of my favorite SWAW sessions!



[Creating a Compliant Site Map](#) (2016, 28 mins)

Source: [California Stormwater Awareness Week](#) (Jonah Sonner, WGR Southwest).

- END
- Plant Yard
- Contact Gravel
- Planting Footprint
- Building Access/Egress Points
- Storm Catch Basin / Inlet
- Underground Storm Main
- Underground Stormwater
- Storage
- Overland Drainage Direction
- Asphalt Drainage Swale
- Overland Drainage Divide
- Spill Kit



• “Who wants swimmable, fishable, drinkable water? Raise your hand if you want one or more of these!”
(Dwayne Stenlund, Minnesota DoT)



Storm
Outfall B4
at Bow
River

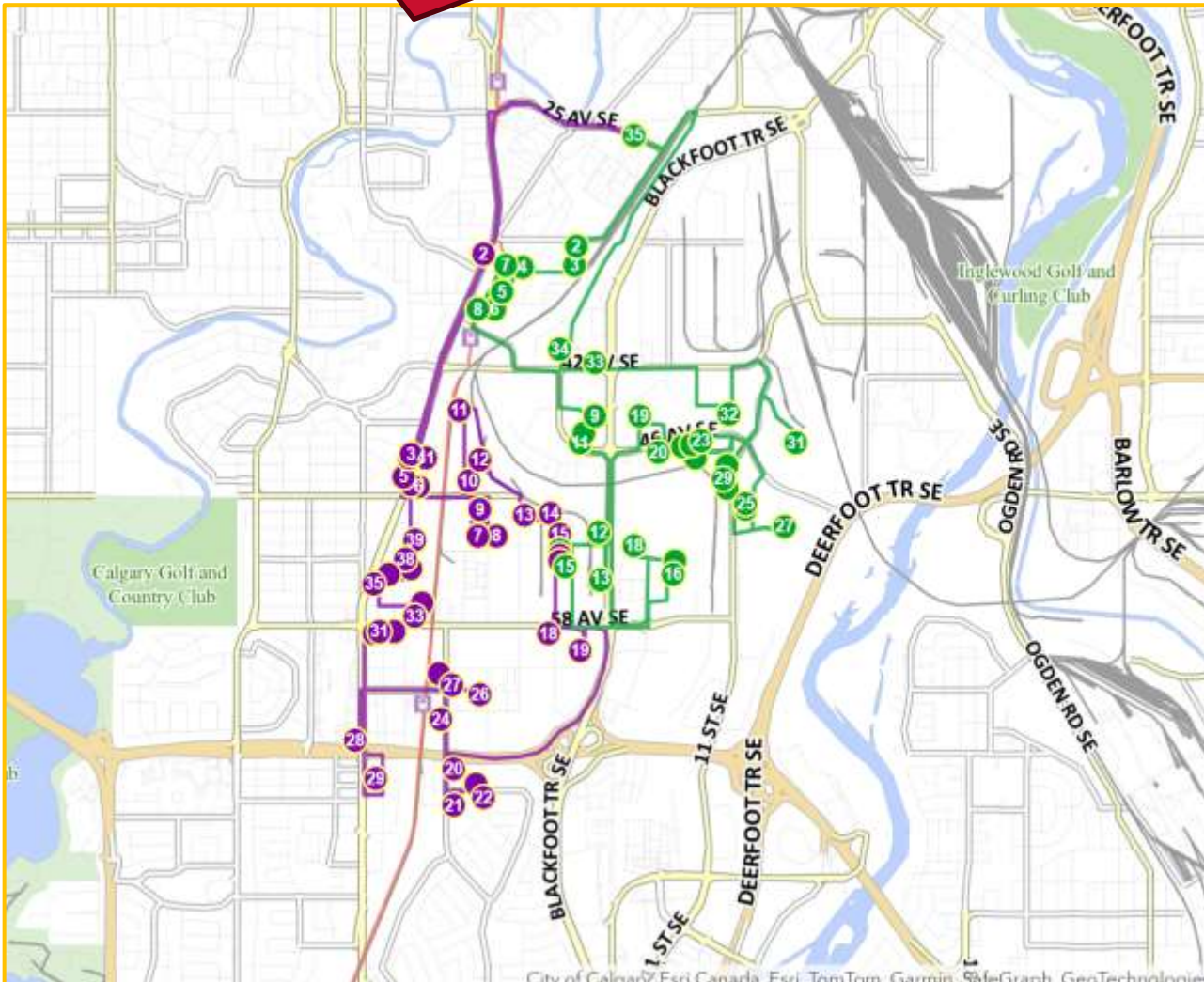
Storm
Catchment
B4 Boundary

- How accurate is the business license data?
- Are industrial and commercial business properly categorized?

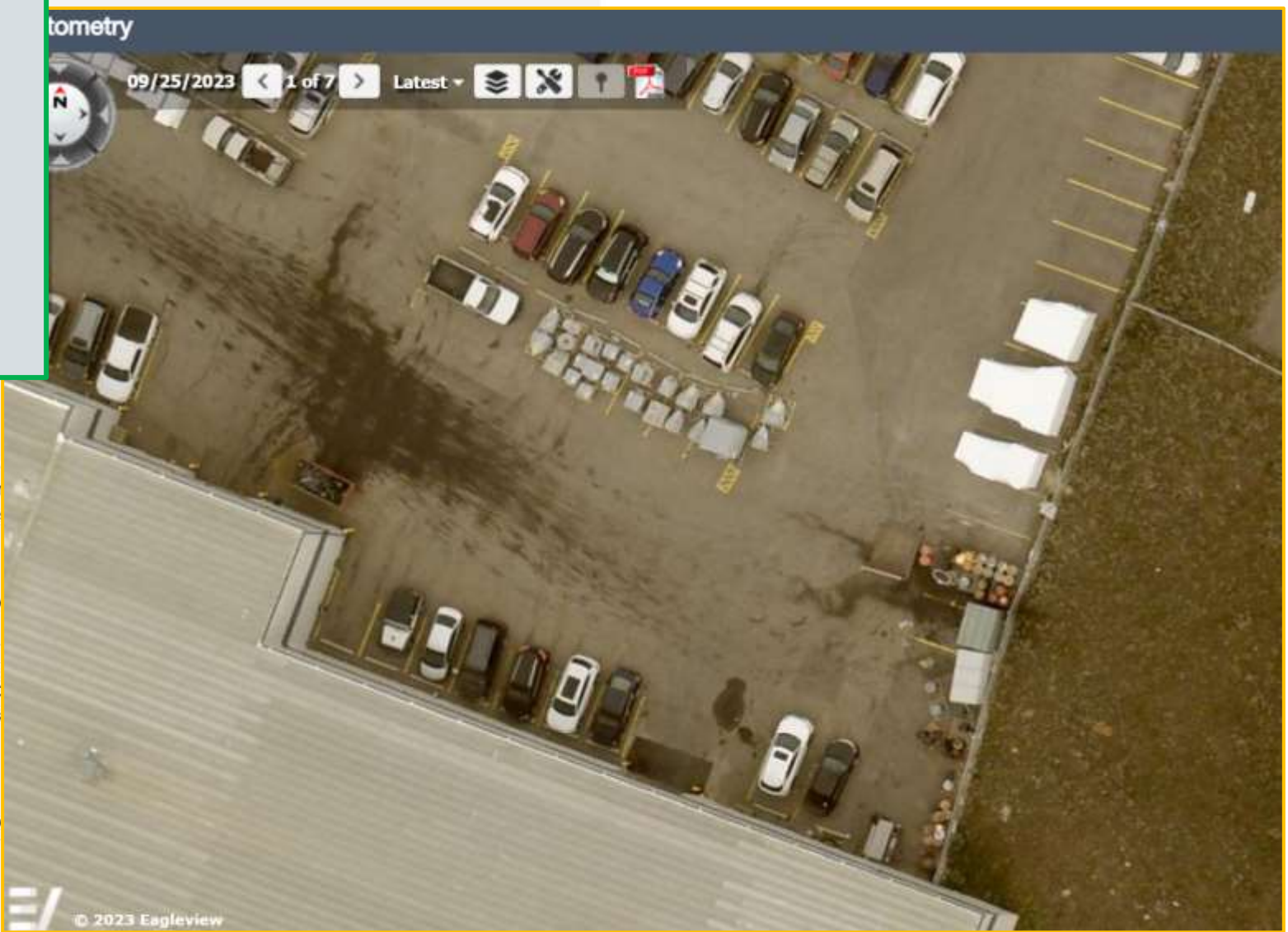
Creating a business MS Excel file for automotive businesses

GIS Tools optimized facility inspection map

Business Name	business_address	business_phone	business_type
MOTORWERKES	5122 3 ST SE	403-453-0269	Automotive Service and Repair
A-1 Auto Body	5304 1A ST SE	403-253-7867	Salvage Yard
STREET HEAT/ALBERTA TRUCK EQUIPMENT CENTRE	5218 1A ST SE	403-292-0039	Automotive Service and Repair
FIX AUTO CALGARY SOUTH CENTRAL	504 51 AV SE	403-238-3938	Automotive Service and Repair
BIG 4 MOTORS O/A BIG 4 CHRYSLER DODGE JEEP	5324A 4 ST SE		Automotive Service and Repair
JND COLLISION	505 53 AV SE	403-640-7048	Automotive Service and Repair
SCP AUTOMOTIVE DIAGNOSTICS AND REPAIR	5508 4 ST SE	403-640-4411	Automotive Service and Repair
Mid-Town Service	4730 1 ST SE	403-255-3008	Automotive Service and Repair
A-1 USED AUTO PARTS	5512 4 ST SE		Salvage Yard
HARPER'S TIRE	5516 4 ST SE	403-253-8449	Automotive Service and Repair
RIEGEL TUNING	5330 1A ST SW	403-255-6787	Automotive Service and Repair
Affordable Used RV Rentals/Trailer Town	5325 6 ST SE	403-207-6877	Automotive Service and Repair
Simplicity Car Care / AutoLeader	677 25 AV SE		Automotive Service and Repair
TD Insurance Auto Centre (CARSTAR Calgary Chinook)	677 25 AV SE		Automotive Service and Repair
Auto Graphics Inc.	5540 1A ST SW	403-255-5988	Automotive Service and Repair
Vex Performance / Airboy Tuning	5721 1 ST SW	403-243-1111	Automotive Service and Repair
CRAFTSMAN COLLISION	5509 1A ST SW	403-253-5020	Automotive Service and Repair
FORCE AUTO STYLING	5004 MACLEOD TR SW	403-256-6501	Automotive Service and Repair
McLaren Vancouver (PFAFF)	5539 6 ST SE	587-333-9106	Automotive Service and Repair
BRAKE CHECK	107 46 AV SW	403-287-1174	Automotive Service and Repair
RAVEN TRUCK & AUTO ACCESSORIES & DENTED PAINTLESS DENT REPAIR	433 58 AV SE	403-243-8261	Automotive Service and Repair
RITE PRICE BRAKE AND MUFFLER SERVICE	4623 MANILLA RD SE	403-243-4204	Automotive Service and Repair
JIFFY LUBE	4833 MACLEOD TR SW	403-283-7888	Automotive Service and Repair
BUBBLES CAR WASH & DETAIL CENTRES	4705 MACLEOD TR SW	403-243-4561	Automotive Service and Repair
NATIONAL TRANSMISSION	4701 MACLEOD TR SW		Automotive Service and Repair
UBER AUTO BODY	4603 MANILLA RD SE	403-277-7637	Automotive Service and Repair
CHINOOK AUTO REPAIR	312 55 AV SW	403-252-5290	Automotive Service and Repair
MISTER TRANSMISSION AND CHANGE AUTOMOTIVE	5818 1A ST SW	587-779-7985	Automotive Service and Repair
TuneDub	4501 1 ST SE	403-238-8633	Automotive Service and Repair
EXTRA-TECH AUTOMOTIVE	5622 BURBANK CR SE	403-777-1240	Automotive Service and Repair
ABLE TIRE	5911 5 ST SE	403-248-5282	Automotive Service and Repair
AUTO MANN	4528 MANILLA RD SE	403-243-9556	Automotive Service and Repair
INTEGRA TIRE & AUTO	5702 MACLEOD TR SW	403-255-5592	Automotive Service and Repair
NAPA Autopro and Dominion Automatic Transmission	203 58 AV SW	403-253-1210	Automotive Service and Repair
2 CLEAN	6047 CENTRE ST SW	403-640-2050	Automotive Service and Repair



- Most jurisdictions have good geospatial data, including up-to-date aerial imagery and 'pictometry' you see in the example.
- An objective is to get businesses to understand the concepts of 'watershed', 'stormwater' and help them connect these things.
- Example messaging: "The Bow is Below" or "Big City on a Small River".



<input type="radio"/> creek, fish creek, etc.) <input type="radio"/> Unknown stormwater discharge pathway (snow/ice covered site or otherwise unable to determine stormwater discharge pathways)	<input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Unknown
Does there appear to be outdoor storage of erodible/mobile material on site? * Eg. soils, small plastics, litter, etc. <input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Unknown	Does there appear to be... Eg. used/water... <input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Unknown
Any visible evidence of spills or releases onto the ground? * Eg. staining on ground? stains in common drainage pathways? <input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Unknown	Does the site... respect to... Eg. is there... <input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Unknown
Is the business located in a multi-tenant building? * <input type="radio"/> Yes <input type="radio"/> No	

Based on the available aerial imagery or fence line field observations, rate the site on its risk of stormwater pollution discharging into City infrastructure from 1 (lowest risk) to 5 (highest risk) *

1 (lowest risk) 2 3 4 5 (highest risk)

- **Laminated photos** of the motor oil spill at the storm pond was a really compelling, motivating part of our conversation with the majority of automotive service customers.
- Many have retained our contact information and are now actively reporting spills, lack of SWPPP BMPs, etc.

Number of Employees
Can be approximate. Leave blank if unknown.

equipment loading, unloading, or general traffic
facturing activity
ed above) high risk pollution generating activities

Based on the grades & layout of the site, is there a real risk of pollutants/contaminants from the site's pollutant-generating activities entering storm infrastructure during a typical rain/snow melt event? *

Eg. catchbasin located downgradient of outdoor work/storage area? Site graded back to front so that all containers would drain directly onto the adjacent street in typical rain events?

Yes No

Does the site have an OGS unit as part of their stormwater system? *

Yes No Unknown

If OGS present, describe condition of OGS unit.

Satisfactory condition
Maintenance and/or inspection required
N/A
Unable to determine

If OGS present, does facility have inspection/maintenance records?

Yes
No
N/A

Can the facility identify connection points to the stormwater and wastewater systems?

Yes No N/A

Outdoor Storage of Hazardous Waste & Other Miscellaneous Materials

Select all materials observed stored outdoors

<input type="checkbox"/> Acids	<input type="checkbox"/> Antifreeze	<input type="checkbox"/> Automotive Parts
<input type="checkbox"/> Batteries	<input type="checkbox"/> Caustic Bases	<input type="checkbox"/> Fuel (gasoline, diesel)
<input type="checkbox"/> Landscaping Materials	<input type="checkbox"/> Metals	<input type="checkbox"/> Paints / Coatings
<input type="checkbox"/> Pesticides / Herbicides/ Fertilizers	<input type="checkbox"/> Petroleum / Oils (e.g., hydraulic, cutting, motor oil)	<input type="checkbox"/> Plastics
<input type="checkbox"/> Recycling	<input type="checkbox"/> Restaurant Grease	<input type="checkbox"/> Solid Waste
<input type="checkbox"/> Solvents	<input type="checkbox"/> Tires	<input type="checkbox"/> Other (see notes)

Materials/waste stored outdoors are appropriately covered and contained?

Satisfactory Action required Not applicable

Material/waste container(s) suitable for content?

Satisfactory Action required Not applicable

Secondary containment installed in required areas for all material/waste container(s)?

Satisfactory Action required Not applicable

Has the facility/business established an appropriate method & frequency of material/hazardous waste disposal? Disposal records being kept?

Satisfactory Action required Not applicable

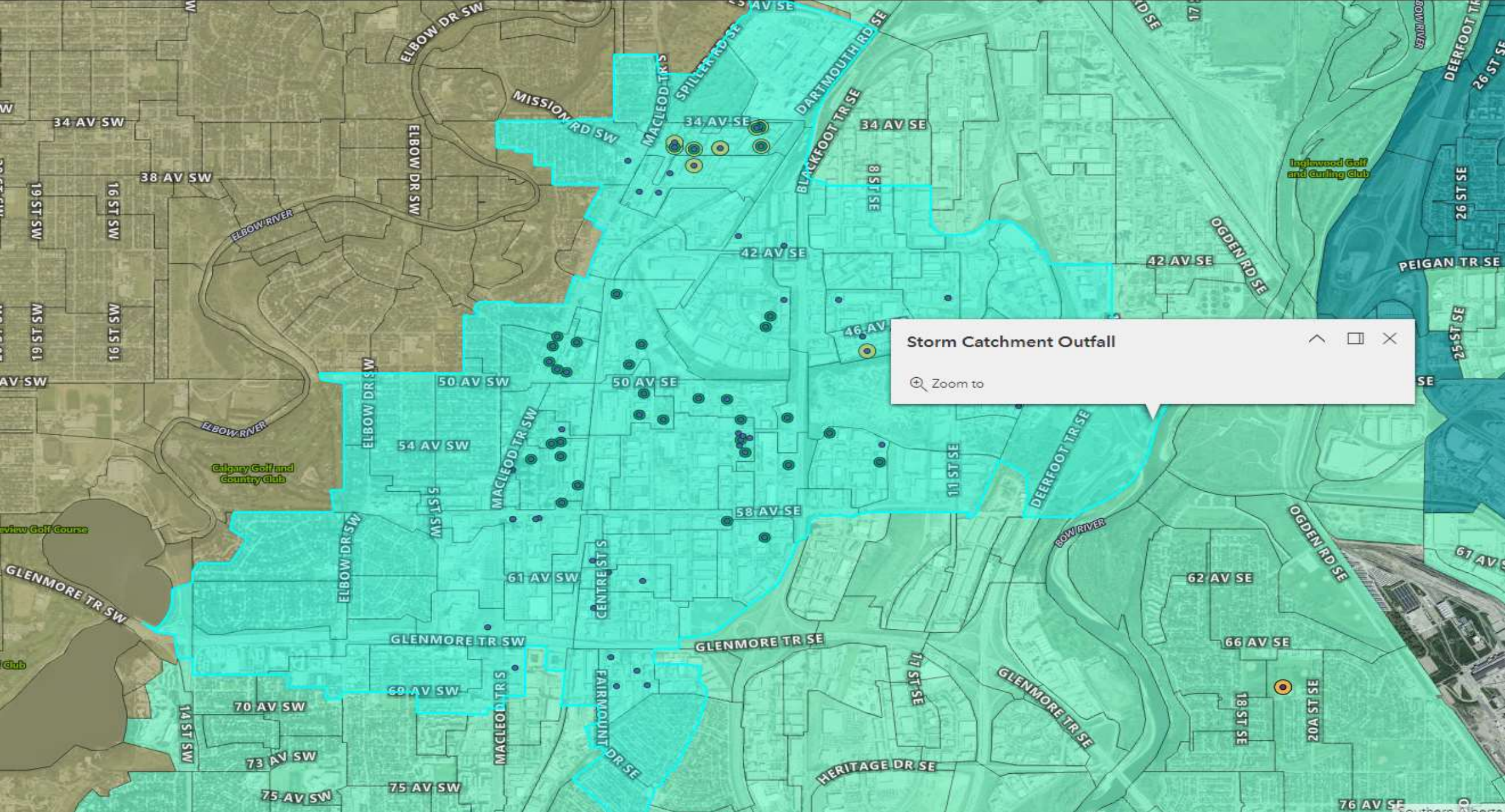
Does the site have appropriate Spill Kit resources?
(properly stocked, located in key areas, with appropriate signage)

Satisfactory Action required Not applicable

Outdoor Work/Manufacturing/ Activities Areas



Used antifreeze - there is no secondary containment. The drums are also placed next to a downspout



Storm Catchment Outfall

Zoom to

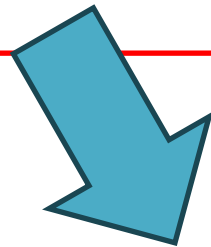


Innovation: Integrating Geospatial Tools into Workflow





Problem: Calgary's StmPP team programs had been historically reliant on paper copies of Plans, Drawings & amendments all the way until 2020. Required our inspectors to locate physical folders in the office, bring folders into field, and return them to the correct location when finished. Many issues with this system in the age of digital record keeping, not to mention resistance from consultants who are required to pay printing costs for each plan submission (documents and drawings than can exceed hundreds of pages).



Solution:

Leverage existing GIS technology (ESRI) to build a geospatial dataset & visualization platform that is specific to the Stormwater Pollution Prevention team.



Developed and implemented for ESC

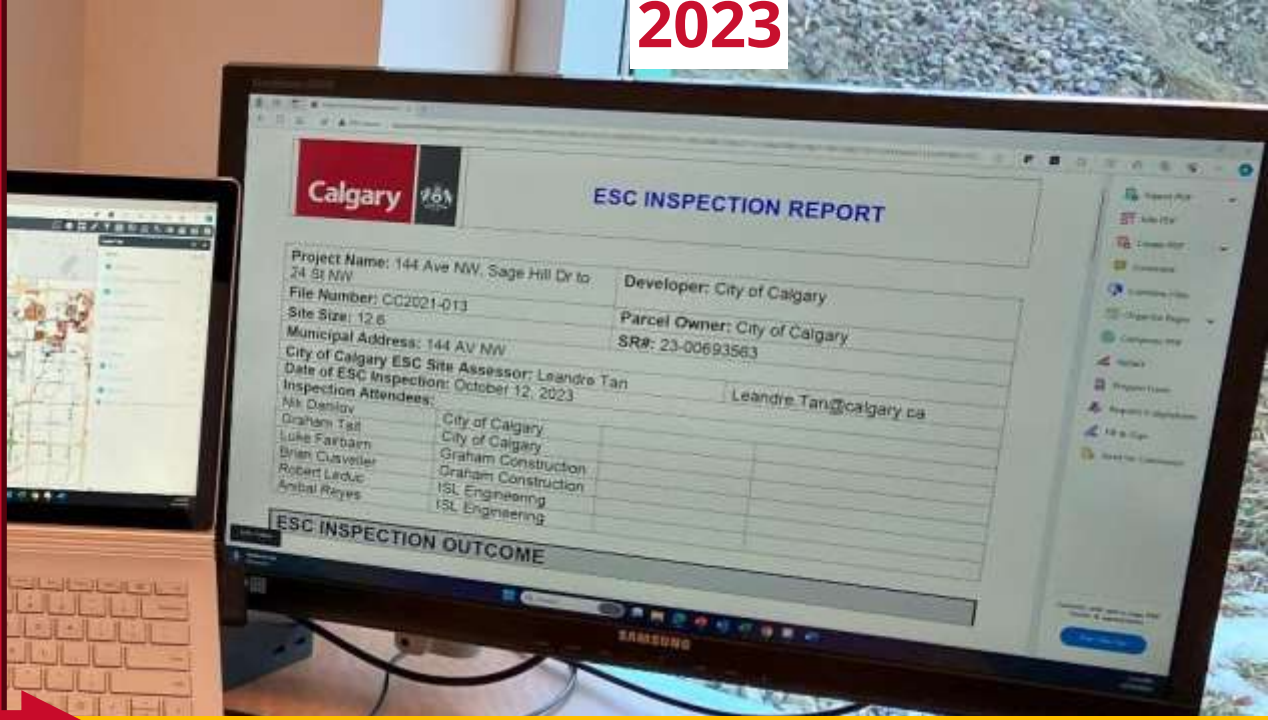


Developed and implemented for ICI Inspection

Pre-2020



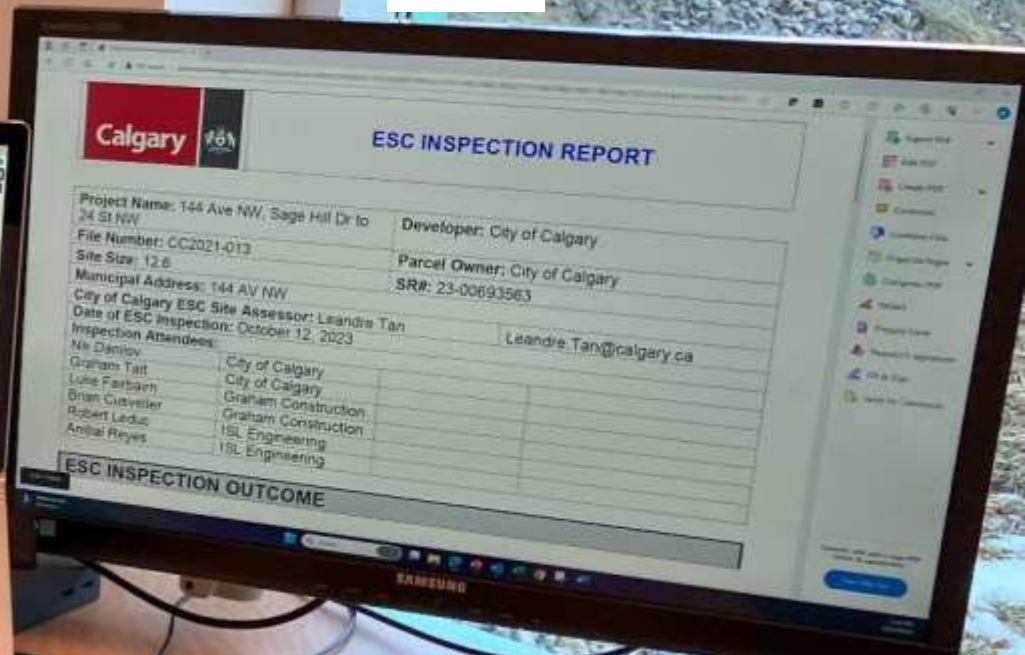
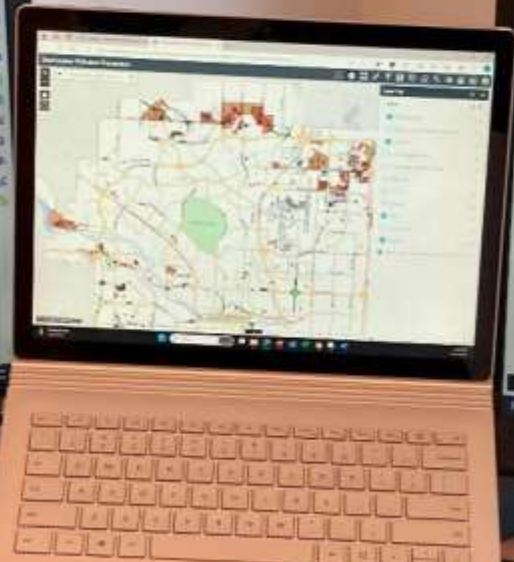
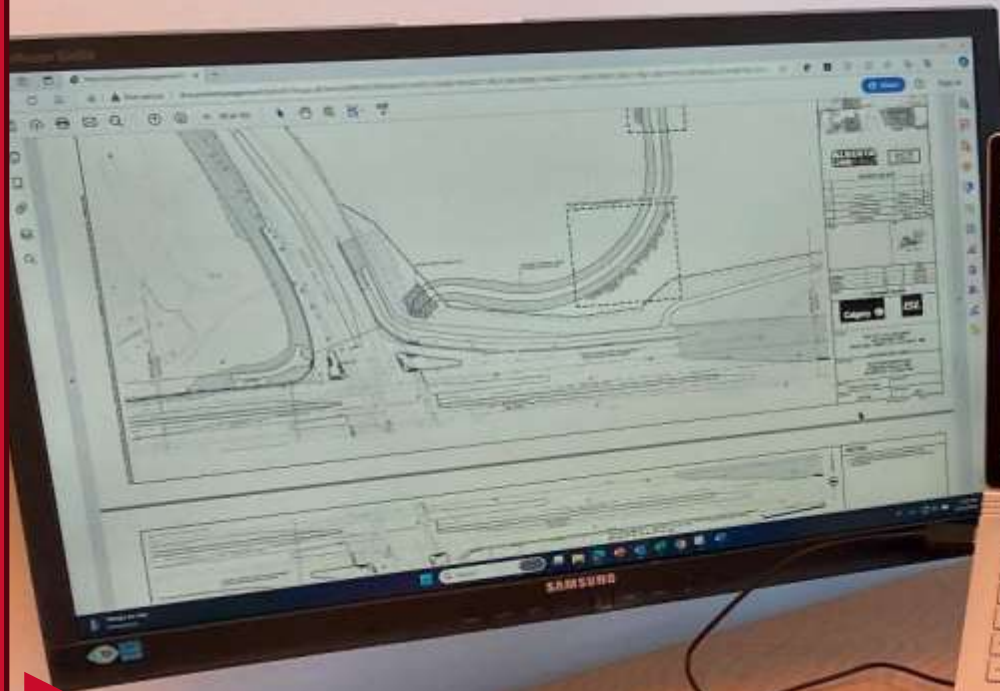
2023



Pre-2020



2023





Functionality of Geospatial tool - Desktop/Planning

Stormwater Pollution Prevention

Find address, ESC Plan, In

Layer List

Layers

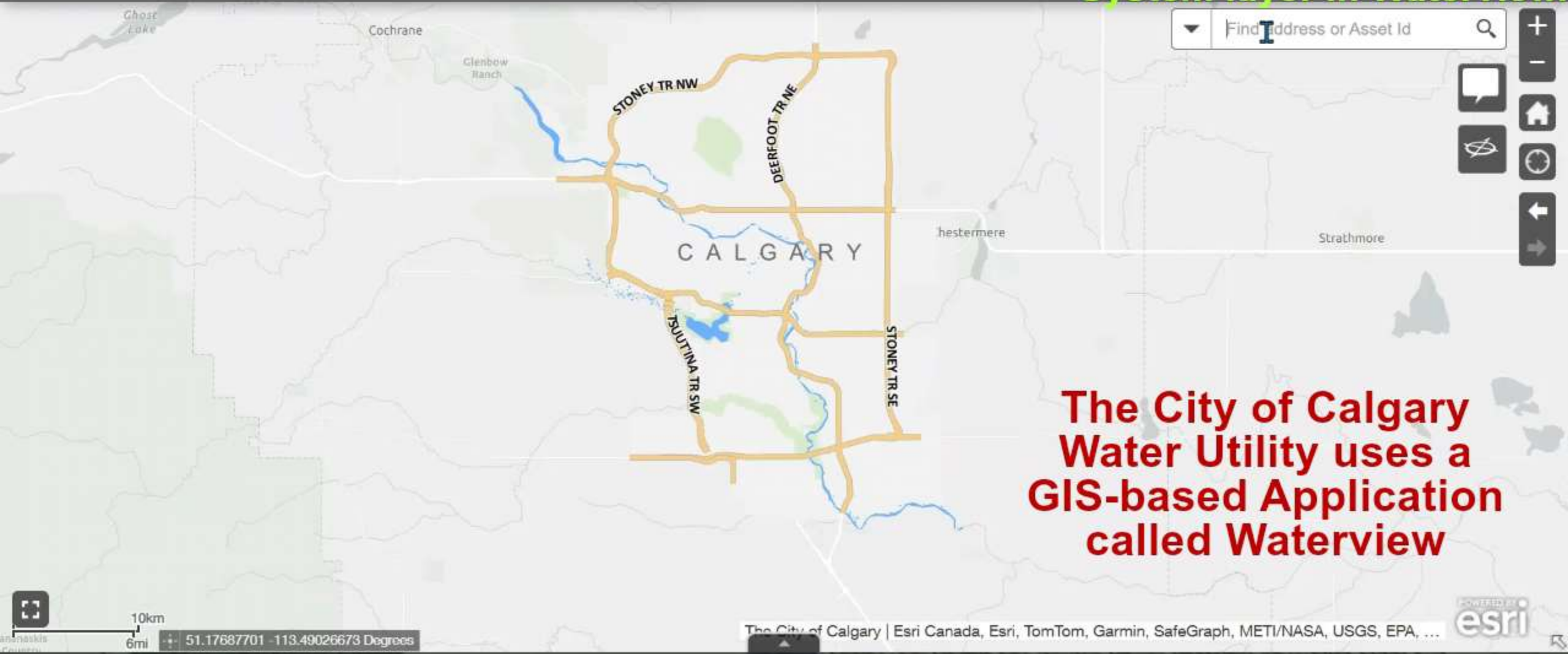
- ESC Inspections
- WATS - Erosion & Sediment Control SR's
- ESC Plan
- ESC Inspection Zones
- Source Water Protection Zones
- DMAP_DP
- Contour
- Hillshade
- Storm
- Environmental
- Reference
- WATS - Erosion & Sediment Control SR Activity

Geospatial Tools Applied: Erosion & Sediment Control



WaterView 2.2
waferview.coc.ca

I'm planning a Stormwater Pollution Prevention Inspection at one of our Municipal Fleet Maintenance Facilities. I start by opening the Stormwater System layer in Waterview.



The City of Calgary Water Utility uses a GIS-based Application called Waterview



Summary





Summary

- Urban municipalities at 'ground zero' when it comes to preventing 'end-of-pipe' discharges of stormwater pollutants to receiving waters.
- Effective, up-to-date regulations, standards/limits, etc., are needed.
- **Communication:** Framing the problem, telling the story effectively, and supporting best management practices is a key skill that we, as stormwater professionals need to develop and demonstrate.
- **Communication:** Firstly, we need to incorporate this mindset and approach at our municipal facilities and operations. Then we can more effectively apply a 'compliance continuum' to private industrial and commercial facilities.



Our webpage: <https://calgary.ca/stmpp>

Workshop Q&A



Graham Tait, CPESC, CPSWQ, CESSWI
Stormwater Pollution Prevention Specialist
The City of Calgary – Water Services
graham.tait@calgary.ca

www.calgary.ca/stmpp